

NemLog-in: How we process your data and safeguard your rights

This page is to inform you about your rights concerning the processing of personal data about you which takes place when you use the NemLog-in services. The Agency for Digitisation ("Digitaliseringsstyrelsen") is the data controller for the processing of your personal data in relation to NemLog-in.

Purposes of the processing

NemLog-in consists of three main services.

The first service, the login-service, purports to establish safe access to all public authorities' self-service solutions and digital services through a single log-in. In practice, it means that when you use one of the public authorities' self-service solutions you will be able access the other public self-service solutions without having to log-in again.

The second service, the digital signature, purports to offer a digital solution, which enables authorities to collect a digital signature from a user online.

The third service, the power of attorney service, enables you (the user) to appoint an agent (person or corporation) as your representative as regards public authorities' self-service solutions. By using the digital power of attorney, the user can allow the agent to use public authorities' self-service solutions for a limited period of time which is defined by the user.

In addition to these three services, NemLog-in also comprises an administration module, a connection module, and a secure token service. These three components are used to administer employee rights in relation to the public authorities' self-service solutions, web-service access control, and maintenance of public authorities' integration with NemLog-in.

In addition, your name and address can be processed for the purpose of sending you postal mail. Your personal information is also collected for statistical purposes in order to improve the NemLog-in system.

Please contact the Agency for Digitisation for any question relating to the NemLog-in services.

What information is being processed in connection with NemLog-in?

When you log-in to a public authority's website, we process data from your NemID and your CPR number. We collect your CPR number from the company NETS DANID A/S by using a unique PID-number (or an RID-number if you are acting on behalf of a company). The PID/RID numbers stem from your NemID and enable us to securely verify your identity online. We also process your IP-address when you use NemLog-in. We record which self-service solutions you apply and the time of access, when you use NemLog-in to access a public authority's self-service solution. If you chose to use the power of attorney service to either give or receive a power of attorney, we will process your name and address. If you act on behalf of a corporation, we will process the name of the corporation and the CVR-number.

Who processes your data and for how long?

Your data is primarily processed by NNIT A/S – the company appointed by the Agency for Digitisation to supply the NemLog-in service. In addition, the public authority responsible for the management of the self-service solution you apply will also process your data. In relation to



the power of attorney service, you should be aware that public authorities connected to the service will have access to information regarding your principal/agent relationships. If you wish to use the power of attorney service by postal mail, POSTNORD STRÅLFORS A/S will also process your data in connection with their printing and delivery services.

If a corporation deploys NemID in the administration- or connection module for its employees, the Danish Business Authority ('Erhvervsstyrelsen') will have access to the relevant employee name and company affiliation.

We keep a record of your uses of NemLog-in for 6 months for security reasons. If you use the digital signature service, a record of your usage will be kept for as long as it is necessary to be able to provide legal documentation for the validity of the document in question. When you make use of the power of attorney service, we will keep a record of your data as long as the power of attorney remains valid.

What are your rights?

The Agency for Digitisation is the data controller for the processing of your personal data. You can always request the Agency for Digitisation to inform you on our processing of your personal data, and you are entitled to receive a copy of your personal data in an electronically readable format. You can request incorrect data to be corrected or deleted, or for our processing of your personal data to be restricted. You may at any time object to the processing of your personal data by the Agency for Digitisation, on grounds relating to your particular situation.

The legal basis for processing your data

The Agency for Digitisation processes your personal data in the exercise of its official authority, as provided for in law. You can read more on the Agency's legal mandate here:

<https://digst.dk/om-os/love-og-regler/>

Contact details

For any inquiry in the processing of your personal data which is carried out by the Agency for Digitisation in connection with NemLog-in, and in case you wish to exercise your rights, please contact the Agency for Digitisation.

Contact information for the Agency for Digitisation:

Agency for Digitisation
Landgreven 4
PO Box 2193
DK - 1017 Copenhagen
Telephone: +45 33 92 52 00
Email: info@digitaliser.dk or digst@digst.dk

If you have any questions about our processing of your information, you are always welcome to contact our data protection consultant:

Phone: 25 28 12 54
E-mail: dpo@digst.dk
Digitaliseringsstyrelsen
Att. Databeskyttelsesrådgiveren
Landgreven 4
1301 København K



How to file a complaint

If you wish to complain about the Agency for Digitisation's processing of your personal data, you may contact the Danish Data Protection Authority ("Datatilsynet").

Contact information for the Danish Data Protection Authority:

Datatilsynet
Borgergade 28, 5
DK - 1300 Copenhagen K
Telephone: +45 33 19 32 00