

## NemLog-in: Information about our processing of your personal data

### 1. We are the data controller – How do you contact us?

The Agency for Digitisation is data controller for the processing of the personal data, which we have received. Please find our contact information below.

The Agency for Digitisation  
Landgreven 4  
1301 København  
CVR: 34051178  
Phone: 3392 5200  
E-mail: [digst@digst.dk](mailto:digst@digst.dk)

### 2. Data Protection Officer's contact information

The Ministry of Finance has appointed a Data Protection Officer, who advise on the data protection rules within the Ministry of Finance. The purpose of the Data Protection Officer is to support the Ministry of Finance's compliance with the rules on the processing of personal data.

The Data Protection Officer is able to guide you on your rights in connection with the processing of your personal data within the Ministry of Finance. If you wish to contact the Data Protection Officer through e-mail, you are kindly asked not to attach your personal identification number or other sensitive data / confidential data.

Digitaliseringsstyrelsen,  
Att.: Databeskyttelsesrådgiveren  
Landgreven 4,  
1301 København K

E-mail: [dpo@digst.dk](mailto:dpo@digst.dk)

### 3. The purposes and legal basis for the processing of your personal data

We process your personal data for the following purposes:

- The purpose with the processing is user management of digital services in the public sector, which gives citizens, employees in the private sector and employees in public sector access to public services in the shape of web applications and web services.
- Your name and address will be processed with the purpose of sending you physical mail when you use the proxy service at NemLog-in.
- Your personal data will be used for statistical purposes to optimize NemLog-in.

The legal basis for the processing of your personal data follows:

- General Data Protection Regulation article 6 (1) (e) – Personal data can be processed if the processing is necessary for the performance of a task in the public interest or which falls under the public authority exercised by the data controller.
- The Danish Data Protection Act (databeskyttelsesloven) paragraph 11 (1) –Public authorities may process data concerning identification numbers with a view to unique identification or as file numbers.

#### 4. Categories of personal data

We process the following categories of your personal data:

- Personal data
  - Identification information including name, address, e-mail, phone number, birth date, IP address, PID number, RID number, UUID number, proxies, CVR number, sex, CPR status.
  - Personal identification number (CPR number)
  - Profession, company ownership

Data we only process if they are a part of the proxy, signing field or free text field:

- Sensitive personal data
  - Information about race or ethnic origin
  - Information which indicates political, religious or philosophic belief
  - Information about the data subject's trade-union membership
  - Health information including genetic data
  - Biometric data with the purpose of identification
  - Information about the data subject's sex life or sexual orientation
- Information about criminal convictions and offences
- Information about a deceased

#### 5. Recipient or categories of recipients

We transmit or entrusts your personal data to the following recipients:

- Public authorities, which are connected to the digital proxy through web service, can process data about citizens' proxies.
- The Danish Business Authority are able to process information about companies through NemLog-in user administration. Thereby they are able to see where the data subject work and the name of the data subject (it only goes for people who are in FBRs and who has an employee signature)
- POSTNORD STRÅLFORS A/S processes your personal data when sending physical post in the proxy services in connection with printing and transportation of the letter.
- We entrusts your personal data to the Agency for Digitisation's data processors, which assists with the running and administration of our IT-systems.

#### 6. Where your personal data come from

- Name and address are collected when using the proxy service
- E-mail and phone number are collected when using NemLog-in
- Sex is visible from the personal identification number which are collected from NETS DANID A/S
- IP address are automatically collected when using NemLog-in
- Personal identification number (CPR) are collected from a service at NETS DANID A/S
- CPR status are collected from the CPR registry
- PID/RID/UUID come from your NemID
- Proxies are processed if you use the proxy service
- CVR number are processed if you act on behalf of a company

- Profession and company ownership are collected from the employee signature

## 7. Personal data and storage

For safety reasons we store a log on the users use of NemLog-in for 6 months. After 6 months, the log will be deleted.

The signature certificates are stored for 5 years according to applicable legislation.

When using the signature service the information about your use are stored as long as it is necessary to document the validity of the agreement. If you use the proxy service, the information will be stored as long as the proxy is valid. The information is stored to document the validity of the proxy.

## 8. Your rights

According to the General Data Protection Regulation, you have rights in connection with our processing of your personal data.

If you wish to exercise your rights, please contact us.

### Right of access by the data subject

You have the right to gain insight into the data we process about you, as well as some additional information.

### Right to rectification

You have the right to have incorrect information corrected.

### Right to erasure

In certain situations, you have the right to have your information erased before our general deadline for erasure comes into force.

### Right to restriction of processing

In certain situations, you will have the right to have the processing of your personal data restricted. If you have the right to have the processing restricted, we will only process your information in specific situations in accordance with the General Data Protection Regulation.

### Right to object

In certain situations, you will have the right to object to our otherwise legal processing of your personal data.

### Right to data portability

In certain situations, you will have the right to receive your personal data in a structured, commonly-used and machine-readable format, and to have this personal data transferred from one data controller to another without hindrance. You can read more about your rights in the Danish Data Protection Agency's instruction on the data subject's rights. You can find the instruction on [www.datatilsynet.dk](http://www.datatilsynet.dk)

## 9. Complain to the Danish Data Protection Agency

If you are dissatisfied with the way we process your personal data you have the right to file a complaint to the Danish Data Protection Agency. You will find the Danish Data Protection Agency's contact information on [www.datatilsynet.dk](http://www.datatilsynet.dk)