

Denmark is getting a new

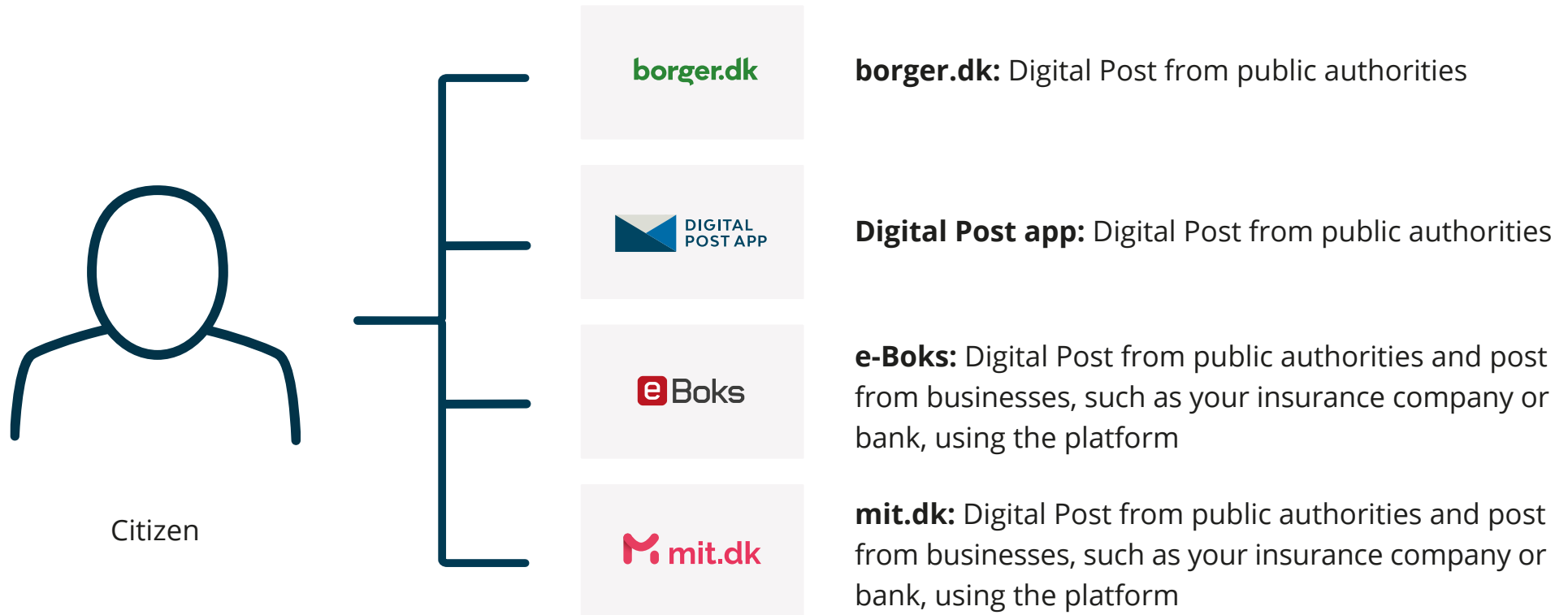
# Digital Post

Now you can read Digital Post from public authorities on multiple platforms



# Multiple points of access to Digital Post

Now, all citizens can read Digital Post from public authorities on several different platforms.



# Facts about Digital Post

## Why is new Digital Post introduced?

The Danish Agency for Digitisation has developed new Digital Post to ensure an up-to-date solution that paves the way for better communication between citizens and authorities.

## Can I choose where I want to read Digital Post?

Yes. Digital Post from public authorities can be read on all platforms, so you are free to choose whether you want to read it on borger.dk, e-Boks, mit.dk or in the Digital Post app.

## Do I need to tell anyone where I want to read Digital Post?

No, Digital Post from public authorities can automatically be read on borger.dk, e-Boks, mit.dk or in the Digital Post app.

## What if I am exempt?

If you are exempt from receiving Digital Post today, you will also be exempt in future.

## Where can I get help?

If you have any questions regarding Digital Post, you can read more on borger.dk or contact the Digital Post support by calling: +45 33 98 00 33



### Get **Digital Post** on your mobile phone

As a new feature, Digital Post is also launching a new app. Like borger.dk, the new Digital Post-app will only show your post from public authorities.

You can download the Digital Post app in App Store and Google Play.

# What is **Digital Post?**

Digital Post is **Important Messages** from public authorities. You receive post from public authorities from age 15 and you are required to read it. This is because it concerns important events in your life which you need to know about.

You may have been accepted into an educational program. Your child may have been offered a place at a daycare facility. You may have a hospital appointment. You will receive such messages as **Digital Post**.

Read more about Digital Post on **borger.dk**